OmniLife HEALTH

Optimizing clinical workflows with security and privacy in mind

OmniLife Health builds and deploys automated clinical workflows to streamline communication and decision-making in complex care environments. Because clinical workflows touch so many sensitive elements, security and privacy are at the forefront of our enterprise SaaS technologies. Learn more about the hallmarks of our technology, security, and privacy initiatives.

Overview

OmniLife Health's FlowHawk™ platform helps care teams navigate complex care environments with automated clinical workflows and communication solutions designed to empower teams and improve productivity.

The real-time, communication-centric application is a safe and secure replacement for the hundreds of insecure internal and external communications sent for each case — from phone calls, text messages, and emails to paper documents — all containing sensitive PHI.

FlowHawk is the only dedicated, secure system that facilitates and documents these processes, eliminating the risk of confidentiality breaches and broken audit trails of legacy operations.

Accessibility: OmniLife Health's cloud platform is accessible anytime, anywhere via personal smart devices using our native mobile applications for Apple iOS and Google Android, or via our web-based application on any modern browser, including Apple Safari, Google Chrome, Mozilla Firefox, Microsoft Internet Explorer, and Microsoft Edge.

Permissions: Users are permitted based on institution role, email address, or phone number — all verified through multi-step authentication. Users can be managed by local clinical administrators via the admin portal or by local IT department SSO/ADFS configurations.

Infrastructure: The application infrastructure is managed externally by OmniLife Health using Aptible's HIPAA-compliant and HITRUST CSF, ISO 27001, and SOC 2 Type 2 certified server and database deployment platforms.

Assessments: OmniLife Health leverages third-party partnerships with ProCircular and 360Advantage to perform routine security vulnerability and risk assessments, including penetration testing and auditing for HITRUST CSF, ISO 27001, and SOC 2 Type 2.

Independence: The FlowHawk platform is 100% stand-alone and is not dependent upon any integration with or access to privileged networks for databases.

Ready for real process improvement?
See a demo.

Certifications

Our HIPAA-compliant clinical workflow app can help your organization:

- ✓ Mitigate the risk of HIPAA violations and security breaches
- ✓ Improve productivity to alleviate staffing shortages
- ✓ Reduce burnout by improving staff experience
- ✓ Analyze time data to enhance operations, staff training and monitoring, billing optimization, and business and clinical outcomes

SOC 2 TYPE 2 AICPA SOC

Certified B Corporation This company meets the highest standards of social and environmental impact

ONC Certified HIT 15.05.05.3072.OMNL.01.00.1.200323

ISO 27001 International Organization for Standardization

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Enterprise SaaS platform	✓ Scalable to grow with your organization ✓ Expandable into other complex clinical environments ✓ Centralized, single source of truth
Workflow automation	✓ Integrates with existing processes ✓ Digitizes paper-based checklists ✓ Closed-loop communications
Purpose-built	✓ Designed for organ transplant ✓ Customizable
HIPAA-compliant SMS/email communications	✓ Meet security requirements ✓ Maintain compliance in mobile ✓ ONC Certified ✓ HITRUST Certified
EHR augmentation	✓ Ability to bring semantic data directly into the EHR ✓ Avoids manual documentation
API	✓ Connects with external systems such as logistics and pumps ✓ Makes data from external systems actionable/useful at point of care
Data services & reporting	✓ Staffing Optimization: Staff monitoring and activity tracking ✓ Billing Optimization: Time study reports ✓ Operational Optimization: Quality and process improvement ✓ Communication logs
Reimbursement	✓ Allowable cost on the cost report as a pre-transplant expense
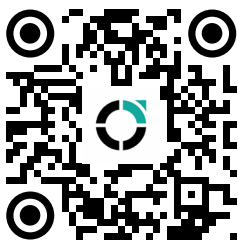
Contact OmniLife Health with any technology, security, or privacy questions.

OmniLife HEALTH

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